

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

1998-76C
1998-75C

CERTIFICATED COMPANY INFORMATION	
Knology of South Carolina, Inc. Company Name	223225 223226
Db/fka	706-645-3966 Telephone #
1241 OG Skinner Drive Mailing Address	
West Point, GA 31833 City, State, Zip Code	
4506 Dorchester Road Business Location	
Charleston, SC 29405 City, State, Zip Code	Charleston County

REGISTERED AGENT INFORMATION
Registered Agent: CSC
Mailing Address: 1090 Vermont Avenue
City, State, Zip Code: Washington, DC 20005

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Lee Endicott
General Manager (Include address if different than above.)
843-225-7070 / 843-740-1919 / lee.endicott@knology.com
 Telephone Number Facsimile Number E-mail Address
- B. Knology's Customer Service
Customer Relations /Complaints Representative (Include address if different than above.)
843-225-1000 / 843-225-1000 / www.knology.com
 Telephone Number Facsimile Number E-mail Address
- C1. Linda Kennedy / Director – Corporate Customer Care
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
706-634-6767 / 706-645-0148 / Linda.kennedy@knology.com
 Telephone Number Facsimile Number E-mail Address
- C2. 877-566-5649
Customer Contact (Toll Free Number)
- D. Engineering Operations (Include address if different than above.)
843-225-1000 / 843-225-1000 /
 Telephone Number Facsimile Number E-mail Address
- E. Test and Repair (Include address if different than above.)
843-225-1000 / 843-225-1000 /
 Telephone Number Facsimile Number E-mail Address

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 FCC SC
 MAIL / DMS

F. Knology Network Operations Center
Emergencies (During non-office hours)
800-453-1777 / / knoctrchs@knology.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Bruce Schoonover 1241 OG Skinner Drive, West Point, GA 31833
Regulatory Officer (Include address if different than above.)
706-645-3966 / 706-645-0148 / bruce.schoonover@knology.com
Telephone Number Facsimile Number E-mail Address

H. Bruce Schoonover
Dual Party Mailings (Name)
1241 OG Skinner Drive, West Point, GA 31833
Mailing Address
706-645-3966 / 706-645-0148 / bruce.schoonover@knology.com
Telephone Number Facsimile Number E-mail Address

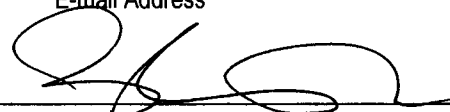
I. Bruce Schoonover
Interim LEC Fund Mailings (Name)
1241 OG Skinner Drive, West Point, GA 31833
Mailing Address
706-645-3966 / 706-645-0148 / bruce.schoonover@knology.com
Telephone Number Facsimile Number E-mail Address

J. Bruce Schoonover
Universal Service Fund Mailings (Name)
1241 OG Skinner Drive, West Point, GA 31833
Mailing Address
706-645-3966 / 706-645-0148 / bruce.schoonover@knology.com
Telephone Number Facsimile Number E-mail Address

K. Bruce Schoonover
Gross Receipts Mailings (Name)
1241 OG Skinner Drive, West Point, GA 31833
Mailing Address
706-645-3966 / 706-645-0148 / bruce.schoonover@knology.com
Telephone Number Facsimile Number E-mail Address

L. Bruce Schoonover
Lifeline Mailings (Name)
1241 OG Skinner Drive, West Point, GA 31833
Mailing Address
706-645-3966 / 706-645-0148 / bruce.schoonover@knology.com
Telephone Number Facsimile Number E-mail Address

Bruce Schoonover
This form was completed by (print name)


Signature

Director – Regulatory Affairs 3/29/10
Title Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

✓ Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 01/2010)